



Capability Statement

Chas & Associates

ISO 27001-Certified Private Investigation Company

Specializing in Surveillance & Evidence-Based Investigations

Company Overview

Chas & Associates is a trusted private investigation firm specializing in surveillance-based investigations supporting insurance defence, legal, and corporate matters across British Columbia. Our work focuses on providing objective observations and structured reporting that assist counsel, insurers, and organizations in evaluating claims and making informed decisions

All investigative assignments are conducted lawfully in public environments and managed within our ISO 27001–certified information security framework, ensuring secure handling of sensitive files, controlled access to evidence, and strict confidentiality throughout every stage of an investigation.

Core Services

- Insurance Defence
- Personal Injury Surveillance
- Disability & Activity Verification
- Claimant Activity Documentation
- Litigation Support Surveillance
- Employee Integrity Verification
- Corporate Misconduct Monitoring
- Cohabitation & Lifestyle Surveillance

Investigative Support

- Background Checks and Lifestyle & Activity assessments
- Witness Interviews
- Documented Activity Timelines
- Internal Corporate Investigations

Primary Industries Served

- Insurance (personal injury & disability)
- Legal (litigation, family, corporate)
- Corporate (HR, risk management, safety, security)
- Government agencies
- Third-party claims administrators



Our Approach

- **File Information Review:** Assessment of available information and investigation objectives.
- **Strategic Surveillance Planning:** Development of an operational plan based on the circumstances of the file.
- **Effective Operational Execution:** Lawful and discreet surveillance conducted in public environments.
- **Objective Reporting:** Chronological reporting supported by time-stamped observations and evidence

Why Clients Choose Us

- **Security & Confidentiality**

As an ISO 27001–certified organization, Chas & Associates operates within a disciplined Information Security Management System governing how investigative files and evidence are handled. This framework supports data protection, secure evidence handling, privacy compliance, controlled access to case files, and documented chain-of-custody integrity.

- **Specialized Surveillance Expertise**

Highly trained investigators are experienced in capturing reliable, court-ready evidence.

- **Proven Public Sector Performance**

Long-standing track record with ICBC and other government entities.

- **Discreet & Ethical Operations**

Fully compliant with privacy laws and private investigation regulations in British Columbia

- **Comprehensive Reporting**

Detailed written reports, video evidence, and timeline-base documentation.

Service Area

Surveillance investigations are conducted throughout Vancouver and the Lower Mainland, including Burnaby, Richmond, Surrey, Langley, Abbotsford, and Chilliwack, with the ability to deploy investigators across British Columbia as required.